



# JOB of the Week



**Job name:** Neighbourhood Warden / Street Warden / Community Warden

**Job description:** Neighbourhood wardens work in local communities to reduce anti-social behaviour.

**Tasks you will undertake in the job:** As a Neighbourhood Warden you'll:

- respond to anti-social behaviour incidents
- report crime to the police
- tell the council and other authorities about environmental problems
- issue fixed penalty notices for litter, graffiti and dog fouling
- make sure empty properties are safe and secure
- support older and vulnerable people in the area
- get involved in community activities
- visit schools and attend community and resident meetings
- share information with other agencies like the police, community groups, social landlords and tenants' associations

**Career Path and Progression:**

With experience, you could become an assistant head warden, senior warden, or warden coordinator.



**Skills required for this job (core competencies):**

|                 |            |              |                  |
|-----------------|------------|--------------|------------------|
| Communication   | Resilience | Organisation | Teamwork         |
| Problem Solving | Initiative | Creativity   | Digital literacy |

**Restrictions and regulations for Neighbourhood Wardens:**

You'll need to: pass enhanced background checks

Some employers will ask for you to have a driving licence and be aged 21 or over so that you can drive a company vehicle. Other employers would only ask that you're able to ride a bicycle supplied by them.

**Salary:** Neighbourhood Wardens are typically paid a starting wage of £20 000, this increases with experience to approximately £30 000 p.a.



**Working hours:** Working hours are usually around 40-42 hours per week (variable). It is likely that you will work during some evenings, weekends and Bank Holidays on a rota system with a local team

## Qualifications to become a Neighbourhood Warden:

You can get into this job through: an apprenticeship; volunteering and applying directly

**Apprenticeship:** You could take: a community safety adviser advanced apprenticeship or an anti-social behaviour and community safety officer higher apprenticeship

**Entry requirements:** To get onto an apprenticeship, you'll find it useful to have 5 GCSEs at grades 9 to 4 (A\* to C), or equivalent, including English and maths, for an advanced apprenticeship

**Work:** You could work your way into this role from other positions within housing associations, the local authority or security companies working for housing providers.

**Volunteering:** You could search Do-it for volunteering opportunities where you could develop the skills needed to get a job as a neighbourhood warden.

Opportunities may be offered by your local council or other organisations working with people with issues like homelessness, substance misuse, or anti-social behaviour.

**Essential skills you need to show:** To succeed as a Neighbourhood Warden, the following personal skills and attributes would give you an advantage:

- knowledge of public safety and security; patience and the ability to remain calm in stressful situations
- the ability to work well with others
- to be thorough and pay attention to detail
- active listening skills; customer service skills; concentration skills
- to be flexible and open to change
- to be able to carry out basic tasks on a computer or hand-held device

**This job in the future:** The workforce is projected to grow by 1%, creating 100 jobs; in the same period, 69.1% of the workforce is likely to retire, creating 30 300 job opportunities.

[www.icould.com](http://www.icould.com)

[www.successatschool.org](http://www.successatschool.org)

[www.nationalcareers.service.gov.uk](http://www.nationalcareers.service.gov.uk)

[www.prospects.ac.uk/jobs-and-work-experience/job-sectors](http://www.prospects.ac.uk/jobs-and-work-experience/job-sectors)

[www.ucas.com/careers-advice](http://www.ucas.com/careers-advice)

[www.kudos/cascaid.co.uk/#/](http://www.kudos/cascaid.co.uk/#/) (you all have a log on for this service)

[www.careersbox.co.uk](http://www.careersbox.co.uk) (careers videos)

Helpful sites for careers information  
GAT careers links

<http://airhead.io/public/launchpads/XqbuOMJgb0OfqvMPCykZA>



**Kudos**



**prospects**  
Inspiring People: Developing Potential

